



State of New Hampshire  
DEPARTMENT OF ENVIRONMENTAL SERVICES

6 Hazen Drive, P.O. Box 95, Concord, NH 03302-0095  
(603) 271-3503 FAX (603) 271-5171



April 27, 2004

**LETTER OF DEFICIENCY# WSEB 04-055**  
Certified Mail# 7099 3400 0003 0691 0003

Kimberley St George  
A Brighter Future CCC  
167 Londonderry Turnpike Road  
Hooksett, NH 03106

Subject: Hooksett - Public Water System: A Brighter Future Child Care Center (EPA #1185010)

Dear Ms. St. George:

The records of the NH Department of Environmental Services (DES) show that the A Brighter Future Child Care Center water system is classified as a public water system (PWS), as defined by RSA 485:1-a. A PWS is defined as any water system supplying 15 or more services, or 25 or more people for 60 or more days per year. As such, the water system owner is required to submit chemical samples according to the system's established sampling schedule to the State laboratory or a State-certified laboratory in compliance with NH Administrative Rule Env-Ws 326. Pursuant to Env-Ws 351, the failure to submit a chemical sample within the assigned sampling quarter requires that public notice of such failure be given to all consumers.

DES records show that the subject water system failed to submit the following chemical sample results for the following monitoring period (calendar quarter).

**Quarter 4 – 2003**  
**Nitrate; Nitrite; Volatile Organic Compounds ("VOC"); and**  
**Synthetic Organic Compounds ("SOC")**

As a result of the failure to submit the above-described samples, a Notice of Violation ("NOV"), dated **January 20, 2004**, was sent to you (copy enclosed). The NOV requested that you immediately submit the above-described samples as make-up samples. To date, DES has not received the make-up sample results, thus placing the water system in violation of Env-Ws 326. DES believes the monitoring/reporting deficiency can be addressed by taking the following actions:

**By June 1, 2004**, submit the chemical samples listed as "make-up samples" to the State laboratory or a State-certified laboratory. Please use the enclosed analysis result form when submitting the sample to your laboratory.

2. **By June 1, 2004**, provide proof of public notice for the monitoring violations to DES, as specified on the enclosed form.

In the event compliance is not achieved within this period, DES may take further enforcement action. These actions include issuing an order requiring the deficiencies to be corrected, initiating an administrative fine proceeding, and/or referring the matter to the NH Department of Justice for imposition of appropriate penalties.

**Please note that submission of the 2003, VOC, SOC, and Nitrate, "make-up samples" does NOT relieve you of your obligation to submit 2004 samples during the Fourth Quarter (October to December).**

The proof of public notice as requested above should be addressed as follows or faxed to (603) 271-5171:

Betsey McNaughten  
Department of Environmental Services  
Water Supply Engineering Bureau  
29 Hazen Drive, PO Box 95  
Concord, NH 03302-0095

If you have any questions regarding this letter, please contact Betsey McNaughten at (603) 271-0659 or by email at [emcnaughten@des.state.nh.us](mailto:emcnaughten@des.state.nh.us).

Sincerely,

**COPY**

Rene Pelletier, P.G., Manager  
Land Resource Programs

Encls: Notice of Violation, dated January 20, 2004  
Analysis Request Form  
Public Notice Form

cc: Gretchen R. Hamel, Administrator, DES Legal Unit (w/o encl.)  
Town of Hooksett Health Officer (w/o encl.)  
NH DHHS Day Care Licensing Bureau  
EPA, Region 1 (w/o encl.)  
File